# SECTION IV RULES AND REGULATIONS

ENTERGY TEXAS, INC.	Sheet No.: 32
Electric Service	Effective Date: 1-28-09
ACCESSIBLE UTILITY INFORMATION	Revision: 1 Supersedes: AUI Effective 8-13-99 Schedule Consists of: One Sheet Plus Attachment A

## PROCEDURE FOR OBTAINING ACCESSIBLE UTILITY INFORMATION

Pursuant to PUCT Substantive Rule 25.223, Entergy Texas, Inc. maintains a system that provides utility information (Accessible Utility Information) in either electronic and/or paper form. The Company maintains a publicly available price list, including reproduction and shipping costs, and description of available information. The access plan coordinator will oversee the dissemination of the information to the requesting party.

The procedure to be followed by the requesting party in obtaining the Accessible Utility Information is as follows:

1. Any of the items listed on Attachment A, Summary Table of Accessible Utility Information, may be requested via mail to the following address:

Access Plan Coordinator Entergy Texas, Inc. 919 Congress Street, Suite 840 Austin, Texas 78701

2. The requesting party will submit a request for information with a check or money order payable to Entergy Texas, Inc. for the price quoted on Attachment A. The requesting party will also provide the mailing address to which the requested information is to be sent.

# ATTACHMENT A TO PROCEDURE FOR OBTAINING ACCESSIBLE UTILITY INFORMATION

Reference			
Number	Title/Brief Description	Format	Price*
CLI001	Annual Summary of Load Information for Texas ETI Economic As-Available Power Service Customers	Diskette	\$5.00
CLI002	Annual Summary of Load Information for Texas ETI General Service Customers	Diskette	\$5.00
CLI003	Annual Summary of Load Information for Texas ETI Interruptible Service Customers	Diskette	\$5.00
CLI004	Annual Summary of Load Information for Texas ETI Large General Service Customers	Diskette	\$5.00
CLI005	Annual Summary of Load Information for Texas ETI Large Industrial Power Service Customers	Diskette	\$5.00
CLI006	Annual Summary of Load Information for Texas ETI Residential Customers	Diskette	\$5.00
CLI007	Annual Summary of Load Information for Texas ETI Small General Service Customers	Diskette	\$5.00
CL1008	Annual Summary of Load Information for Texas ETI Standby and Maintenance Service Customers	Diskette	\$5.00
CLI009	Monthly Detail of Bill Frequency Information for Texas ETI General Service Customers	Paper	\$0.10/page
CLI010	Monthly Detail of Bill Frequency Information for Texas ETI Residential Customers	Paper	\$0.10/page
CLI011	Monthly Detail of Bill Frequency Information for Texas ETI Small General Service Customers	Paper	\$0.10/page
CLI012	Monthly Summary of Load Information for Texas ETI Economic As-Available Power Service Customers	Diskette Paper	\$5.00 \$0.10/page
CLI013	Monthly Summary of Load Information for Texas ETI General Service Customers	Diskette Paper	\$5.00 \$0.10/page
CLI014	Monthly Summary of Load Information for Texas ETI Interruptible Service Customers	Diskette Paper	\$5.00 \$0.10/page
CLI015	Monthly Summary of Load Information for Texas ETI Large General Service Customers	Diskette Paper	\$5.00 \$0.10/page
CLI016	Monthly Summary of Load Information for Texas ETI Large Industrial Power Service Customers	Diskette Paper	\$5.00 \$0.10/page
CLI017	Monthly Summary of Load Information for Texas ETI Residential Customers	Diskette Paper	\$5.00 \$0.10/page
CLI018	Monthly Summary of Load Information for Texas ETI Small General Service Customers	Diskette Paper	\$5.00 \$0.10/page
CLI019	Monthly Summary of Load Information for Texas ETI Standby and Maintenance Service Customers	Diskette Paper	\$5.00 \$0.10/page
CLI020	Monthly Summary of Bill Frequency Information for Texas ETI General Service Customers	Paper	\$0.10/page
CLI021	Monthly Summary of Bill Frequency Information for Texas ETI Residential Customers	Paper	\$0.10/page
CLI022	Monthly Summary of Bill Frequency Information for Texas ETI Small General Service Customers	Paper	\$0.10/page

#### SUMMARY TABLE OF AVAILABLE INFORMATION

\*Plus postage

Reference Number	Title/Brief Description	Format	Price*
MR001	Results – Focus Group Research – Ice Storm Follow-up with Residential Customers	Paper	\$0.10/page
MR002	Ice Storm Follow-up with Commercial Customers in Conroe, Texas	Paper	\$0.10/page
MR003	Results – Focus Group Research – New Offer Process – Locate	Paper	\$0.10/page
MR004	Results – Focus Group Research – New Offer Process – General Purpose Credit Cards	Paper	\$0.10/page
MR005	Results – Focus Group Research – New Offer Process – Extended Appliance Warranties	Paper	\$0.10/page
MR006	Unbundling Focus Groups with Residential and Commercial Customers in Texas	Paper	\$0.10/page
MR007	Low Income Focus Groups – Beaumont	Paper	\$0.10/page
MR008	Texas Quality Service Message Development Research	Paper	\$0.10/page
MR009	Entergy Business Center Pilot Research	Paper	\$0.10/page
MR010	Customers' Readership of Entergy Bill Inserts	Paper	\$0.10/page
MR011	Entergy Texas "Time of Day" Rate Study	Paper	\$0.10/page
MR012	Entergy Business Center – Internal Customer Feedback Survey	Paper	\$0.10/page
MR013	Relationship Study – Texas Consumer and Small Business and Business Market	Paper	\$0.10/page
MR014	Texas Deliberative Poll Survey Results Summary	Paper	\$0.10/page
MR015	Transaction Survey	Paper	\$0.10/page
MMT001	Annual Load Profiles for Commercial and Industrial Segments	Diskette	\$5.00
MMT002	Commercial Audit Final Report	Paper	\$0.10/page
MMT003	Business Market Loadshape Report	Diskette Paper	\$5.00 \$0.10/page

## SUMMARY TABLE OF ACCESSIBLE UTILITY INFORMATION Continued

\*Plus postage